CREATECATERING

PRIVACY STATEMENT FOR CREATE CATERING

At Create Catering, we are committed to protecting the privacy and security of your personal information. This Privacy Statement explains how we collect, use, disclose, and safeguard your personal information when you visit our website or engage with our services. We comply with the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) and other relevant privacy laws applicable in Australia.

1. Collection of Personal Information:

We may collect your personal information when you interact with our website or use our services. This information may include but is not limited to your name, contact details, email address and postal address.

This website is hosted by Squarespace. Squarespace collects personal data when you visit this website, including:

- Information about your browser, network and device
- Web pages you visited prior to coming to this website
- Web pages you view while on this website
- Your IP address

Squarespace needs the data to run this website, and to protect and improve its platform and services. Squarespace analyses the data in a de-personalized form.

If you opt into our marketing we may send you marketing emails, which you can unsubscribe from by clicking the link at the bottom of the email. We share your contact information with Squarespace, our email marketing provider, so they can send these emails on our behalf.

2. Use of Personal Information:

We use the personal information collected for purposes including:

- Providing and personalising our services
- Processing and fulfilling orders
- Communicating with you about your orders or inquiries
- Sending promotional offers, newsletters, and marketing communications
- Improving our website and services
- Complying with legal obligations

3. Disclosure of Personal Information:

We may disclose your personal information to third parties under certain circumstances, including:

- Service providers and suppliers who assist us in operating our business and providing our services
- Legal and regulatory authorities as required by law or to protect our rights

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• Third parties in the event of a merger, acquisition, or sale of assets

When you submit information to this website via webform, we collect the data requested in the webform in order to track and respond to your submissions. We share this information with Squarespace, our online hosting provider, so that they can provide website services to us.

4. Data Security:

We implement appropriate technical and organisational measures to protect your personal information from unauthorised access, disclosure, alteration, or destruction. However, no method of transmission over the Internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

5. Cookies and Tracking Technologies:

We may use cookies and similar tracking technologies to enhance your experience on our website, analyse usage patterns, and personalise content. You can control cookies through your browser settings or opting out of certain tracking technologies.

- This website collects personal data to power our site analytics, including:
- Information about your browser, network, and device
- Web pages you visited prior to coming to this website
- Your IP address

This information may also include details about your use of this website, including:

- Clicks
- Internal links
- Pages visited
- Scrolling
- Searches
- Timestamps

We share this information with Squarespace, our website analytics provider, to learn about site traffic and activity.

This website uses cookies and similar technologies, which are small files or pieces of text that download to a device when a visitor accesses a website or app. For information about viewing the cookies dropped on your device, visit The cookies Squarespace uses.

These functional and required cookies are always used, which allow Squarespace, our hosting platform, to securely serve this website to you.

These analytics and performance cookies are used on this website, as described below, only when you acknowledge our cookie banner. This website uses analytics and performance cookies to view site traffic, activity, and other data.

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6. Links to Third-Party Websites:

Our website may contain links to third-party websites or services not operated or controlled by us. This Privacy Statement does not apply to third-party websites; we are not responsible for their privacy practices. We encourage you to review the privacy policies of those websites.

7. Your Rights:

Under applicable privacy laws, you have certain rights regarding your personal information, including the right to access, correct, or delete it. If you have any questions or requests regarding your personal information, please get in touch with us using the information provided below.

8. Changes to this Privacy Statement:

We reserve the right to update or modify this Privacy Statement anytime. Any changes will be effective immediately upon posting on our website. We encourage you to review this Privacy Statement periodically for updates.

9. Contact Us:

If you have any questions, concerns, or complaints about this Privacy Statement or our handling of your personal information, please get in touch with us at: anthony@createcatering.com.au

By using our website or services, you consent to collecting, using, and disclosing your personal information as described in this Privacy Statement.